

Report created: 2018-06-05 09.39



Table of contents

6.6 SSL

1. Thilter used to create this report	
2. ◆ Data Controllers 2.1 EU Customers	4
3. Data Processors 3.1 Cinode AB	5
4. Products / Services	
4.1 Talent Business	6
4.2 Talent Connect	7
4.3 Talent Partner	8
4.4 Talent Recruit	g
5. 🗱 Sub Data Processors	
5.1 Amazon Web Services	10
5.2 Google Ireland Limited	11
5.3 Zendesk Inc.	12
6. Security Measures	
6.1 Encrypted Backups	13
6.2 IPSec Production Access	13
6.3 IT Security Policy	13
6.4 Logging	13
6.5 Role-based application access control	13

13



1. Filter used to create this report

♥ DATA CONTROLLERS (1)

EU Customers

DATA PROCESSORS (1)

Cinode AB

■ PRODUCT / SERVICE (4)

Talent Business, Talent Connect, Talent Partner, Talent Recruit

PERSONAL DATA PROCESSED (29)

† Talent Business (13)

Attachments, Availability, Company Contact, Competencies, Customer Contact, E-mail, Meetings, Name, Notes, Phone, Rate, Support Case Information, Tasks

† Talent Partner (21)

Address, Attachments, Availability, Category (Tags), Competencies, Email, Experience, Languages, Links, Meetings, Merits, Name, Notes, Phone, Profile Image, Projects, Rate, References, Social Media, Support Case Information, Tasks

† Talent Connect (15)

Address, Attachments, Competencies, E-mail, Education & Training, Languages, Location, Merits, Name, Organisational Identifier, Phone, Profile Image, References, Social Media, Support Case Information

† Talent Recruit (22)

Address, Attachments, Availability, Competencies, Description, E-mail, Education & Training, Expected Salary, Experience, Languages, Location, Meetings, Merits, Name, Notes, Phone, Profile Image, Projects, Rating, References, Support Case Information, Tasks

♥ SUB DATA PROCESSORS (3)

Amazon Web Services, Google Ireland Limited, Zendesk Inc.

SECURITY MEASURES (6)

Encrypted Backups, IPSec Production Access, IT Security Policy, Logging, Role-based application access control, SSL

INCLUDE PERSON(S) RESPONSIBLE

No

INCLUDE ATTACHMENTS?

Yes

INCLUDE COMMENTS?

No



2. Data Controllers

2.1 ♥ EU Customers

Location

♀ Europe

Products/services provided to Data Controller category

Talent Connect, Talent Business, Talent Recruit, Talent Partner

Documents



3. Data Processors

3.1 Cinode AB

Main establishment

Supervisory authority

♀ Sweden

Datainspektionen

Documents



4. Products / Services

4.1 = Talent Business

Data Processing Agreement

Data Processing Agreement

Data Processors

Cinode AB

Personal Data Processed

Attachments, Availability, Company Contact, Competencies, Customer Contact, E-mail, Meetings, Name, Notes, Phone, Rate, Support Case Information, Tasks

INSTRUCTIONS FOR PROCESSING OF PERSONAL DATA

Location #1: ♥ Torsgatan 21, 11321, Stockholm, Sweden

Instructions	Personal data type
Support Case Information	Attachments, Availability, Company Contact, Competencies, Customer Contact, E-mail, Meetings, Name, Notes, Phone, Rate, Support Case Information, Tasks
Utilization	Availability
Matching	Availability, Competencies
CRM	Company Contact, Customer Contact, Meetings, Notes, Tasks
Pipeline Management	Company Contact, Customer Contact

RETENTION TIME

Personal data type	Years	Months	Weeks	Start time
Attachments	0	1	0	Deletion
Availability	0	1	0	Deletion
Company Contact	0	1	0	Deletion
Competencies	0	1	0	Deletion
Customer Contact	0	1	0	Deletion
E-mail	0	0	0	Deletion
Meetings	0	1	0	Deletion
Name	0	0	0	Deletion
Notes	0	1	0	Deletion
Phone	0	0	0	Deletion
Rate	0	0	0	Deletion
Support Case Information	2	0	0	Deletion
Tasks	0	1	0	Deletion

Documents



4.2 **Talent Connect**

Data Processing Agreement

Data Processing Agreement

Data Processors

Cinode AB

Personal Data Processed

Address, Attachments, Competencies, E-mail, Education & Training, Languages, Location, Merits, Name, Organisational Identifier, Phone, Profile Image, References, Social Media, Support Case Information

INSTRUCTIONS FOR PROCESSING OF PERSONAL DATA

Location #1: ♥ Torsgatan 21, 11321, Stockholm, Sweden

Instructions	Personal data type
Support Case Information	Address, Attachments, Competencies, E-mail, Education & Training, Languages, Location, Merits, Name, Organisational Identifier, Phone, Profile Image, References, Social Media, Support Case Information
Competence Management	Attachments, Competencies, Name, Organisational Identifier
Company Reports	Competencies, Name, Organisational Identifier
Competence Inventory	Competencies, Name, Organisational Identifier
Search	Competencies, E-mail, Education & Training, Languages, Location, Name, Organisational Identifier, Profile Image, References

RETENTION TIME

Personal data type	Years	Months	Weeks	Start time
Address	0	1	0	Deletion
Attachments	0	1	0	Deletion
Competencies	0	1	0	Deletion
E-mail	0	1	0	Deletion
Education & Training	0	1	0	Deletion
Languages	0	1	0	Deletion
Location	0	1	0	Deletion
Merits	0	1	0	Deletion
Name	0	1	0	Deletion
Organisational Identifier	0	1	0	Deletion
Phone	0	1	0	Deletion
Profile Image	0	1	0	Deletion
References	0	1	0	Deletion
Social Media	0	1	0	Deletion
Support Case Information	2	0	0	Deletion

Documents

Document	Date
% Product Description 🗹	-



4.3 **Talent Partner**

Data Processing Agreement

Data Processing Agreement

Personal Data Processed

Address, Attachments, Availability, Category (Tags), Competencies, E-mail, Experience, Languages, Links, Meetings, Merits, Name, Notes, Phone, Profile Image, Projects, Rate, References, Social Media, Support Case Information, Tasks

Data Processors

Cinode AB

INSTRUCTIONS FOR PROCESSING OF PERSONAL DATA

Location #1: ♥ Torsgatan 21, 11321, Stockholm, Sweden

Instructions	Personal data type
Support Case Information	Address, Attachments, Availability, Category (Tags), Competencies, E-mail, Experience, Languages, Links, Meetings, Merits, Name, Notes, Phone, Profile Image, Projects, Rate, References, Social Media, Support Case Information, Tasks
Matching	Availability, Competencies, Name, Profile Image, Rate, Tasks
Competence Inventory	Competencies, E-mail, Name, Tasks
Search	Competencies, Name, Profile Image, Tasks

RETENTION TIME

Personal data type	Years	Months	Weeks	Start time
Address	0	1	0	Deletion
Attachments	0	1	0	Deletion
Availability	0	1	0	Deletion
Category (Tags)	0	1	0	Deletion
Competencies	0	1	0	Deletion
E-mail	0	1	0	Deletion
Experience	0	1	0	Deletion
Languages	0	1	0	Deletion
Links	0	0	0	Deletion
Meetings	0	1	0	Deletion
Merits	0	1	0	Deletion
Name	0	1	0	Deletion
Notes	0	1	0	Deletion
Phone	0	1	0	Deletion
Profile Image	0	1	0	Deletion
Projects	0	1	0	Deletion
Rate	0	1	0	Deletion
References	0	1	0	Deletion
Social Media	0	1	0	Deletion
Support Case Information	2	0	0	Deletion
Tasks	0	1	0	Deletion

Documents



4.4 🖶 Talent Recruit

Data Processing Agreement

Cinode Terms of Service

Personal Data Processed

Address, Attachments, Availability, Competencies, Description, E-mail, Education & Training, Expected Salary, Experience, Languages, Location, Meetings, Merits, Name, Notes, Phone, Profile Image, Projects, Rating, References, Support Case Information, Tasks

Data Processors

Cinode AB

INSTRUCTIONS FOR PROCESSING OF PERSONAL DATA

Location #1: ♥ Torsgatan 21, 11321, Stockholm, Sweden

Instructions	Personal data type
Competence Management	Address, Attachments, Availability, Competencies, Description, E-mail, Education & Training, Expected Salary, Experience, Languages, Location, Meetings, Merits, Name, Notes, Phone, Profile Image, Projects, Rating, References
Recruitment	Address, Attachments, Availability, Competencies
Support Case Information	Address, Attachments, Availability, Competencies, Description, E-mail, Education & Training, Expected Salary, Experience, Languages, Location, Meetings, Merits, Name, Notes, Phone, Profile Image, Projects, Rating, References, Support Case Information, Tasks
Search	Address, Attachments, Availability, Competencies
Matching	Competencies

RETENTION TIME

Personal data type	Years	Months	Weeks	Start time
Address	0	1	0	Deletion
Attachments	0	1	0	Deletion
Availability	0	1	0	Deletion
Competencies	0	1	0	Deletion
Description	0	1	0	Deletion
E-mail	0	1	0	Deletion
Education & Training	0	1	0	Deletion
Expected Salary	0	1	0	Deletion
Experience	0	1	0	Deletion
Languages	0	1	0	Deletion
Location	0	1	0	Deletion
Meetings	0	1	0	Deletion
Merits	0	1	0	Deletion
Name	0	1	0	Deletion
Notes	0	1	0	Deletion
Phone	0	1	0	Deletion
Profile Image	0	1	0	Deletion
Projects	0	1	0	Deletion
Rating	0	1	0	Deletion
References	0	1	0	Deletion
Support Case Information	2	0	0	Deletion
Tasks	0	1	0	Deletion

Documents



5. Sub Data Processors

5.1 C Amazon Web Services

Data Processing Agreement

AWS Data Processing Addendum

Personal Data Processed

Languages, Location, Merits, References, Organisational Identifier, Profile Image, E-mail, Attachments, Education & Training, Phone, Availability, Competencies, Customer Contact, Meetings, Notes, Tasks, Company Contact, Name, Rate, Address, Description, Experience, Projects, Social Media, Category (Tags), Links

Products / Services

Talent Business, Talent Connect, Talent Partner, Talent Recruit

INSTRUCTIONS FOR PROCESSING OF PERSONAL DATA

Location #1: ♥ Ireland

Instructions	Personal data type
Hosting	Address, Attachments, Availability, Competencies, Customer Contact, Description, E-mail, Experience, Languages, Meetings, Merits, Name, Notes, Organisational Identifier, Phone, Profile Image, References, Social Media, Tasks

Location #2: ♥ Germany

Instructions	Personal data type
Backup Services	Address, Attachments, Availability, Category (Tags), Company Contact, Competencies, Customer Contact, Description, E-mail, Education & Training, Experience, Languages, Links, Location, Meetings, Merits, Name, Notes, Organisational Identifier, Phone, Profile Image, Projects, Rate, References, Social Media, Tasks

Documents



5.2 ♣ Google Ireland Limited

Data Processing Agreement

Personal Data Processed

DPA

Products / Services

Talent Business, Talent Connect, Talent Partner, Talent Recruit

E-mail, Name, Address

INSTRUCTIONS FOR PROCESSING OF PERSONAL DATA

Location #1: ♥ Ireland

Instructions	Personal data type
Case Management	Address, E-mail

Documents



5.3 ♥ Zendesk Inc.

Personal Data Processed

E-mail, Phone, Name

Products / Services

Talent Business, Talent Connect, Talent Partner, Talent Recruit

Documents



6. Security Measures

6.1 Encrypted Backups

Documents

No document attached

6.2 IPSec Production Access

Documents

No document attached

6.3 IT Security Policy

Documents

No document attached

6.4 C Logging

Documents

No document attached

6.5 Role-based application access control

Documents

No document attached

6.6 🤁 SSL

Documents